

Stay with Your Pet Guidelines & Agreement

Pet' s Name _____ Owner' s Name _____

Dear Guest,

Thank you for choosing Silks Place Taroko and bringing your beloved pet to stay with us. To ensure a safe and comfortable experience for you and all our guests, we kindly ask for your cooperation with the following guidelines:

1. During your stay, if your pet causes any damage or contamination (such as urination or defecation on the bed), the owner will be responsible for related costs. This includes but is not limited to replacement of linens, deep cleaning of furniture, carpet damage, application of flea/tick treatments, and compensation for disturbances to other guests. Cleaning fees start from **NT\$6,000**.
2. In addition to the comfort of your guestroom, pets are welcome in designated areas including the hotel lobby and the outdoor dining area of The Wellesley Restaurant. While in these public spaces, pets must remain in a carrier or on a leash, with noise kept under control to avoid disturbing others. Pets are not allowed in other guestrooms, the Mullanfy Spa, fitness center, swimming pool, or other restricted areas.

Currently, our pet-friendly areas include:

- Lobby
 - Rooftop stargazing area
 - Outdoor dining area of The Wellesley Restaurant
 - Central courtyard lawn
 - Hotel stairways
 - Main corridors leading to guestrooms
3. When interacting with other animals or guests, please ensure that your pet does not bite or scratch. In the event of injury, the owner will be responsible for all compensation and liabilities.
 4. The outdoor seating area of The Wellesley Restaurant will be closed in case of rain. Please choose an alternative dining location or option.
 5. Pets may not be left unattended in the guestroom at any time. If housekeeping service is required, please inform the front desk or housekeeping staff in advance to arrange a suitable time. If your pet accidentally relieves itself in public areas of the hotel, the owner is responsible for cleaning up. Disposal bags are available upon request from the front desk or housekeeping team.

6. Before check-out, please allow housekeeping staff 10 minutes to inspect the room.

Guests staying with the Pet-Friendly Package may choose from the following dining options (subject to meal periods and hotel arrangements):

1. Indoor dining at the restaurant (available according to the meal period of the day)
2. Outdoor dining (available according to the meal period of the day)
3. Take-out bento box – pick-up time: 18:30
4. Set menu served at the Lobby Gallery – delivery time: 18:30

Prohibited Actions within Taroko National Park

1. Entry into general restricted areas and recreation areas of the park with pets is prohibited if pets are not properly restrained with a leash (or carrier), or if they have not been vaccinated against rabies, canine distemper, and other required diseases.
2. In general restricted and recreation areas (such as Dayuling, Guanyuan, Tianxiang, Bulowan, and the Taroko Terrace), although not strictly prohibited, it is strongly recommended that pets remain on a leash to avoid disturbances or interactions between pets and wildlife.
3. In the park's natural environment, various parasites (such as fleas and chiggers) and pathogens (such as rabies virus and canine distemper virus) may be present. Many of these are zoonotic or transmissible among animals, and may spread through contact with infected animals or contaminated water, soil, and other environments. Refraining from bringing pets into the park helps prevent the cross-transmission of parasites and infectious diseases between wildlife, pets, stray animals, and humans, thereby safeguarding the health and safety of all.

Animal Protection Act

Chapter 4 – Management of Pets, Article 20:

When entering public places or areas accessible to the public, pets must be accompanied by an adult aged seven or above. Pets with aggressive tendencies must be accompanied by an adult and appropriate protective measures must be taken. The specific protective measures required for aggressive pets shall be announced by the central competent authority.

Pet Stay Agreement

1. Owners must bring a pet carrier or use a leash at all times; pets may not be left unattended.
2. Please ensure your pet is bathed and treated for fleas/ticks before check-in.
3. When dining with pets in the restaurant's outdoor area, pets must remain on a leash or in a stroller, and contact with wildlife should be avoided to reduce the risk of disease transmission.
4. Pets are not allowed on dining tables or chairs, and grooming (such as brushing fur) is prohibited in public areas.
5. To prevent cross-infection, pets with contagious conditions (e.g., skin disease, fleas, or ticks) are not permitted on the premises.
6. To ensure the comfort of all guests, owners must supervise their pets at all times. In case of accidents (urination/defecation), please inform hotel staff immediately. For pets not trained in indoor toileting, male dogs should wear belly bands and female dogs should use pee pads to maintain room cleanliness.
7. Pets must not be allowed to run freely or bark excessively. If disruptive behavior occurs, owners should calm their pets immediately. Should the situation not improve, the hotel reserves the right to request that the pet be temporarily removed from the area.
8. The hotel does not assume responsibility for the care of pets.